

# The Benefits of a Hosted Solution

Purchasing, maintaining, and upgrading the hardware and third-party software required to run WideOrbit products can be challenging. *WO Cloud* is a managed solution which addresses that challenge by allowing clients to focus on their core business and leave the infrastructure to the experts. With *WO Cloud*, authorized users access the WideOrbit system in a secure and reliable online environment, without the overhead of end-to-end management.

## *WO Cloud* allows you to:



Reduce or eliminate the upfront cost of infrastructure and third-party software (e.g. Microsoft® SQL)



Eliminate recurring costs related to maintaining infrastructure and third-party software (e.g. backups, virus protection, server monitoring, OS patches, database maintenance, log inspections)



Rely on product and technical experts to manage your mission-critical system



Future-proof your infrastructure so you can always run the latest version of WideOrbit products

## The *WO Cloud* Advantage

### Product Expertise

Our team of experienced IT professionals are the best in the industry at hosting WideOrbit products. The team is familiar with all technical requirements and works closely with WideOrbit software developers to optimize all applications.

### Industry Expertise

WideOrbit understands your business, workflows, and technical requirements. We understand the importance of getting orders and logs processed, related technical requirements, and relevant integrations – such as your automation system.

## **WO CLOUD IS THE RIGHT FOR YOU WHEN:**

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Upfront infrastructure costs to run WideOrbit products present a challenge

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You lack technical personnel to maintain infrastructure and third-party software

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Staying up to date with the latest version of WideOrbit products is important to you

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An on-premise solution does not provide adequate utility redundancies or physical security

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## WO Cloud Services

PLANNING & SET-UP	
<ul style="list-style-type: none"> <li>• IP and network configuration defined and implemented (e.g. firewalls, access lists)</li> <li>• Database configuration and implementation</li> <li>• Communication circuit bandwidth requirements</li> <li>• Non-production environment database updates (up to 6x annually)</li> </ul>	
BASIC SERVICES (INCLUDED)	
CLOUD SERVICES	SUPPORT SERVICES
<ul style="list-style-type: none"> <li>• Nightly offsite backups</li> <li>• Virus and worm protection</li> <li>• Server, switch, router, cluster, SMTP, report, file system, replication, and SQL DB maintenance</li> <li>• Market data uploads (if applicable)</li> <li>• Deployment of WideOrbit products</li> </ul>	<ul style="list-style-type: none"> <li>• Technician on call 24 x 7</li> <li>• Server monitoring</li> <li>• Operating system patches</li> <li>• Log inspections</li> <li>• Call center support</li> <li>• 2-hour maintenance windows</li> </ul>
OPTIONAL SERVICES	
<ul style="list-style-type: none"> <li>• Managed disaster recovery (DR) services using SQL 'Always On'</li> <li>• Data replication to dedicated backup system</li> <li>• Maintenance of non-production environment(s)</li> <li>• Additional non-production database updates</li> <li>• Browser-based (OS and hardware agnostic) <i>WO Traffic</i> and <i>WO Network</i> application access</li> </ul>	

## Pricing

Upfront and monthly recurring fees apply for *WO Cloud*. Fees are based on several metrics that allow WideOrbit to scale pricing based on the complexity and system demands unique to each client.

Please contact your WideOrbit Account Manager or Account Executive to discuss your needs.

Get started with *WO Cloud* today

CONTACT US

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